

Marathon Return Policy

Returns Within 5 Days of Purchase

Not satisfied with your Marathon? If your machine does not suit your needs for any reason, Marathon will accept returns for purchases within the first 5 days after delivery at no additional charge, provided the returned product remains in like-new condition with all items (e.g. manuals, tools, accessories) that came in the original packaging. All refunds will be issued after the product has been picked up and deemed re-sellable. Returns with missing items may result in a partial refund.

Returns Within 15 Days of Purchase

Return requests initiated after 5 days, but less than 15 days after the delivery date, are subject to a 15% restocking fee, plus a pick-up fee. This amount will be deducted from the refund of the returned product. The returned product must remain in like-new condition with all items (e.g. manuals, tools, accessories) that came in the original packaging. All refunds will be issued after the product has been picked up and deemed re-sellable. Returns with missing items may result in a partial refund.

Returns requests initiated after 15 days will not be accepted, however the product remains covered by [Marathon's 3-year full parts & labor warranty](#). Contact us for warranty service or to schedule a repair.

How to Request a Return

RMA / Return Labels - TBD